

## **Product Safety and Quality Management Policy**

Georgoudis S.A., is committed to providing quality products that fully meet its customers needs and requirements. Respecting National and European legislation, our company emphasizes on issues of Customer Safety and Food Quality Control as well as a safe working environment. To achieve the above, the company has implemented a Product Safety and Quality Management System that complies with the requirements of the below standards:

- **ISO 9001:2015**
- **ISO 22000:2005**
- **ISO 22005:2007**
- **BRC issue 7**
- **IFS version 6**

In the context of the above the management of the company commits that:

- Manages trained personnel and approved third-party suppliers under strict criteria. Embraces cultural and social diversity, applies equal treatment and does not discriminate on the basis of gender, origin or other characteristics. It does not employ minors. It applies modern methods of internal communication and ensures an excellent and safe working environment. It records and evaluates employee acceptance, responsiveness and satisfaction, and implements training and education programs aimed at a high technological and scientific level and continuous improvement of quality and safety levels.
  - Monitors and controls the impacts of its operation on the environment and takes measures to reduce these impacts, both on pollution issues and on the use of natural resources (water, energy).
  - Designs and implements investments aiming at continuous modernization and customization based on clients' needs and legislation, while providing all the resources required for its smooth and efficient operation, as well as prevention of problems.
  - Ensures effective communication with external stakeholders, customers, suppliers, public authorities, partners, to ensure product quality and safety of consumers. It records and evaluates the acceptance, response and satisfaction of customers, while
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ensuring confidentiality and integrity in relation to the material and intellectual property, as well as personal and financial data of its clients.

- Identifies its core processes and based on risk analysis, it establishes systematic controls to ensure that processes are effective and products meet specifications.
- Controls the implementation and effectiveness of the Food Safety and Quality Management System, while setting annual targets for the Quality and Safety of its products.
- Evaluates, promotes and rewards the improvement proposals submitted, as well as the implementation of a Quality Management System

All employees of the company are responsible for the implementation of the Safety and Quality Policy and the Quality Assurance Manager and Coordinator of the Food Safety Committee are responsible for monitoring its implementation.

**Quality Assurance Manager**

Athina Maltezou

**Managing Director**

Nelos Georgoudis